Special Mailing RE: Constellation

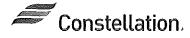
Ameren customers within the Village of Aviston should have received a letter in the mail from Constellation regarding the Village of Aviston's Municipal Aggregation Electricity Program. The purpose of the aggregation program is to hedge pricing for electricity supply against unforeseen rate increases from the Ameren by locking in an energy supply rate from another supplier in a joint effort with other municipalities in the surrounding area. If you recall the Ameren rate spike in 2022, there was a heightened demand for the Village of Aviston to offer an alternative energy supplier, as other neighboring towns already had in place. As such, after several years of foregoing the municipal aggregation program, the Village joined various other municipalities and agreed to a contract through Good Energy with Constellation. Unfortunately, the timing of this contract was executed when energy supply rates were at an all-time high, and except for a few limited circumstances, the aggregation rate didn't prove beneficial for many customers.

This contract recently came up for renewal, which has prompted the letters you received today. The latest pricing provided by Constellation for \$0.0832 per kilowatt hour (kw/h) is valid from December 2024 through May 2025. Compared to Ameren's published rate for October 2024 through May 2025 (\$0.0809 for the initial 0-800 kw/h and \$0.0756 for any use in excess of 800 kw/h), the contract rate through Constellation is higher for all circumstances. However, while you may opt out from the automatic enrollment by following the instructions in the letter; any attempt to enter into the aggregation program is subject to a 12-month waiting period (Note: The automatic enrollment is a requirement via the State of Illinois for municipal aggregation programs). Both Ameren and Constellation rates are subject to change after May 2025, your decision to opt-in or opt-out will automatically continue into June 2025. While you are subject to a 12-month waiting period to re-enter the aggregation program, you may remove yourself from the program at any time without penalty.

If you have any questions that are not addressed by this notice or within the FAQ sheet provided with the opt-out letter, you may contact Constellation (833-618-0296) or Good Energy (844-686-4244) directly.

Village of Aviston 149 S. Page P.O. Box 139 Aviston, IL 62216 PRSRT STD US Postage Paid Aviston IL 62216 Permit NO. 4

Current Resident



Municipal Aggregation Program FAQs

Who is Constellation?

Constellation is a leading supplier of energy products and services to electric and natural gas customers in 48 states, Washington, D.C. and Canada. We have been helping customers navigate competitive energy markets for as long as customers have had a choice of their energy supplier and have provided affordable energy to businesses nationwide for years.

Where can I learn more about electricity electric choice and assistance programs?

Additional information can be found at www.PlugInIllinois.org. The Illinois Commerce Commission (ICC) has assistance programs to help customers with their energy bills. Eligibility and enrollment information can be found on the ICC's website at www.icc.illinois.gov.

What are questions that can be directed to my Utility?

Please contact Ameren at 1-800-755-5000 for questions on the following topics:

- Problems with your electricity service
- · Questions about your bill
- Tax exemptions

How do I know if the residential rate class that I am in is eligible for your service?

Residential customers on non-hourly rate classes are eligible for our service. Please carefully review all details provided in our terms. You can find your rate class and any special provisions on your bill.

What is the rescission period?

Ameren will provide you a notice confirming your enrollment with Constellation that provides you a period during which you may rescind such enrollment. Please follow the instructions on the enrollment notice if you would like to rescind.

Are there fees associated with the program?

Enrollment in the program is free and you need not take any action. You only need to be eligible to participate. Once enrolled in the program, you can cancel your agreement at any time and switch back to Ameren without any fee.

What if I am with another supplier and want to join my community's program?

Based upon the records provided by the utility, we assumed you are not with another supplier; otherwise we would not have sent you this notice. If you recently signed up with a new supplier, you will not be automatically enrolled; if you wish to join the program, you should check the terms of your new agreement for any restrictions and then contact Constellation.

What does "opt-out" mean?

"Opt-out" means that we are operating under the assumption that you want to participate in your community's Municipal Aggregation Electricity Program but you can decide not to participate. You can opt-out by returning the opt-out form included in your mailer or through the call center using the phone number provided. If you opt-out, you will not be enrolled as an electricity customer with Constellation and will continue to be served by your Ameren or another supplier of your choosing. You will also not receive your community's competitive electricity price. Regardless, all customers will continue to have their electricity distributed by Ameren.

How is my community able to choose a certified electricity supplier on the community's behalf and who is eligible?

Residents voted to give the community the ability to negotiate a contract for an electricity supplier.

All eligible participants in the program will receive notice of the new program rates, terms and conditions, and will have the option to opt-out from participation. In order to be eligible you must meet the following requirements:

- You must not have already chosen an electricity supplier on your own.
- You must not be in arrears on your bill payment.
- Your service address must be located within your community's limits.
- Your utility company must be Ameren.
- 5. You must be a small commercial/industrial customer using not more than 15,000 kilowatt hours per year or you must be a residential customer.

How did my community develop this Program?

Pursuant to Section 1-92 of the Illinois Power Agency Act ("Act"), 20 ILCS 3855/1-92, each Illinois municipality is authorized to aggregate the electric loads of small commercial and residential customers located within its municipal boundaries. As part of the aggregation, each municipality may solicit bids, select an Alternative Retail Electric Supplier, and enter into a service agreement to facilitate the purchase of electricity and related services and equipment on behalf of its residents and small businesses. In accordance with the Act, your municipality passed a resolution authorizing a referendum for the community on the community's ballot asking the public for authority to create an opt-out Aggregation Program for its residents and small business customers, which was approved by the residents of the community.

What happens if I do not send in the opt-out form?

If you do not opt-out prior to expiration of the deadline, you will be deemed to have authorized and agreed to being enrolled in your community's Municipal Aggregation Program and to having your electric supply service switched to Constellation. However, you have the option to terminate your participation in the program at any time without incurring an early termination penalty.

I am currently under the budget billing option as provided by Ameren, Can I retain this service?

If you have chosen budget billing, the utility will continue to manage your budget billing and determine your monthly payment for electricity or if you wish to initiate budget billing or have any questions regarding your budget, please contact your utility for more information.

What is Municipal Aggregation and how can I benefit?

Under municipal aggregation, local officials bring the community together for improved group purchasing power. The community benefits by receiving competitively-priced electricity from an Alternative Retail Electric Supplier licensed by the Illinois Commerce Commission.

What information do I need to opt out?

Customers will need the 4-6 digit opt-out code provided on the original Opt-Out Reply Card. If this is not available, the customer care team can pull up your information based on the service address.

What happens at the end of the electricity aggregation term?

Your community will rebid the term and price on behalf of residents or customers participating in the aggregation program will be placed on Ameren service. You will be notified of the outcome by the municipality and/or supplier for the new term.

I am a net metering customer. If I join, do I retain net-metering benefits?

Net metering customers may forfeit credits for electric supply service and delivery service, or both, if they switch to suppliers. It is recommended for net metering customers to carefully consider remaining with their current supplier, to ensure retention of any credits.

Will I be allowed to join the program after the initial enrollment period?

Your community has secured the same electric supply rate, terms and conditions for eligible customers who wish to join its municipal aggregation programs after the initial enrollment period. This would include customers who move into the community, who were with another supplier and would like to join the aggregation program or customers who initially opted-out and want to join at a later date. These customers will have an individual agreement with Constellation for electricity supply but will retain the same electric supply rate, terms and conditions of the aggregation programs.

Please refer to the enclosed letter and Terms and Conditions for program pricing and further information. If you have any additional questions, please contact Constellation's Customer Service Department, 24 hours a day, 365 days a year.

To find out more about Constellation visit www.constellation.com

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