ORDINANCE # <u>3024 · 1-3</u>

SERVICE SHUT-OFF, RECONNECT CHARGES

AN ORDINANCE AMENDING THE SERVICE SHUT-OFF, RECONNECT CHARGES FOR THE VILLAGE OF AVISTON

WHEREAS, the Village Board of the Village of Aviston is responsible for the fiscal well-being of said Village; and

WHEREAS, the Service Shut-offs, Reconnect Charge and detail need to be addressed for the Village of Aviston; and

WHEREAS, the cost of operation and time management for Public Works has shown a need for reconsideration;

Therefore, BE IT ORDAINED, by the President and Board of Trustees of the Village of Aviston that Section 11-2-8, Service Shut-offs, Reconnect Charges of the Code Book of Ordinances is hereby amended to state the following:

11-2-8 SERVICE SHUT-OFFS, RECONNECT CHARGES

- (A) For rental property users with unpaid balances after **forty-five** (45) **days**, the Village will contact said user of past-due amount along with notice of imminent shut-off of water service. **Notice will be made by mail, voice call or email notification, if email address is obtained,** with shut-off to the dwelling or property to be completed within two (2) business days of said notification. Rental property owners will also be notified via mail, voice call or email notification per contact information provided on the "Rental List Disclosure" document filed not less than annually with the Village Clerk's office. It is the rental property owner's responsibility to ensure all information on the Rental List Disclosure document is current.
- (B) For owner-occupied properties, if water bill is not completely paid after forty-five (45) days, the Village will contact said owners of past-due amount along with notice of imminent shut-off of water service. Notice will be made by mail, voice call or email notification, if email address is obtained, with shut-off to the dwelling or property to be completed within two (2) business days of said notification. Service will not be restored until the bill, plus interest and reconnect fee is paid in full.
- (C) If a utility service is discontinued to any customer for non-payment of a bill, service shall not be reconnected to that customer until all past due charges, penalties and service charges are paid in full. Reconnections will be completed within twenty-four hours (24).

- 1. Service charges, also referred to as reconnect fees, per individual dwelling within a calendar year, are as follows:
- (a) First disconnect/reconnect fee will be assessed at fifty dollars (\$50);
- (b) Second disconnect/reconnect fee will be assessed at one hundred dollars (\$100);
- (c) Third disconnect/reconnect fee and each disconnect/reconnect fee thereafter will be assessed at one hundred fifty dollars (\$150).

This ordinance shall go into effect for the August 1st, 2024 billing cycle.

A motion to accept this ordinance was made by <u>Malt Netmayer</u>, second by <u>Kim Peek</u>. Motion carried by roll call vote as follows:

K.Eversgerd -ayc

K. Peek - AYC

M. Kohnen - ayc

M. Netemeyer - Ayc

C. Albers - abscrit

K. Markus - ayc

Signed into effect this 1st day of July, 2024.

Mike Kampwerth, Village President

ATTEST:

Jennyfer Jansen, Village Clerk